



To: All Prospective Bidders
From: Purchasing Department
Date: July 24, 2024
Subject: Inquiries and Responses
RFP#: 105 - 2024

Inquiries and Responses:

1. In the RFP Amendment, the scope of services has an added section that states: IMS should be upgraded annually and have software updates applied as they become available. IMS Software must be upgraded to the latest version.

What software do you currently have? Why are software upgrades required to be upgraded annually? To our knowledge, there are not new software upgrades annually.

Our current software is IMS Release 2.4.1.0 Software upgrades are necessary to address security vulnerabilities and compatibility issues with the latest versions the Windows Operating system. The current version is not supported on the latest version of windows.

Software upgrades need to be applied as they become available.

2. This one is more of a statement, but wanted to clarify. There are only 26 units uploaded on the website. I believe there are more units than 26. The elevators are missing from the spread sheet, we believe. Can we get an accurate unit count so that our bids match the spread sheet that is posted on the website?

The elevators are listed on lines 2-21 on the spreadsheet (total of 20 elevators). There are 26 escalators.

3. Under this RFP, there was not a section that clarified if call out's are included in this bid. Can you please clarify what is considered billable and what is not considered billable? Also, please note if travel time is billable or if we should include these costs in our bid?

Callouts are not included in the bid. Travel time is billable. Billable categories will fall outside of scope provided in the monthly contracted services.

4. Can you please provide a scope for the Traction Elevators?
a. There are sections for Hydraulic Elevators and Escalators, but it is missing Traction.

The traction scope should follow manufacturer scope/specifications.

5. Can you clarify the following from the Bid Presentation:

HYDRAULIC ELEVATOR

- Miprom Hydraulic Elevator System Components
 - On an annual basis, contractor will perform a pressure relief test and a yearly leakage test
- **Control System**
 - **Replaced every two (2) years at contractor expense.**

This is an abbreviated highlight of the Control System found on page 5 of the RFP (Section II.A.1) that states: Control System. Controller cabinet, machine room connection board, LCE CPU board, safety relay assembly, hydraulic level shifter board, power supply, transformers, contactor panels, bypass switches, relays, fuses, motor starters and accessories. Main (CLC) CPU processor, EPROMS, RAM, serial communication interfaces, I/O circuitry, expander boards, dispatching, car running logic, fault system logic, hall running logic, and group dispatching. CLC terminals, signal inputs/outputs, system power supply board, fuses, safety strings, drive unit sensors, car leaving circuits and memory support battery. The memory support battery in the CLC board shall be replaced every two (2) years at contractor expense.

6. Is there a required coverage level? Specifically for callbacks
i. Ex: Full overtime coverage, partial overtime coverage, no overtime coverage

Full overtime coverage is the standard coverage used.

7. Can you please explain the following responsibility?

Contractor Responsibilities

- Contractor’s service of the equipment listed herein, shall be consistent with American Standard Safety Code for Elevators, Dumbwaiters, Escalators, and Moving Walks standards (ANZI, A17.1).
 - a.
 - i. Does this require testing to be included?

Yes. Any testing required by State of Tennessee elevator escalator division. Contractor must specify required testing and the frequency of the test.

8. We are the current provider and have our own list of the units, but I noticed that the one provided says 15-1A & B, qty 1. These are two separate elevators. Not sure if the other bidders will catch that, so I thought I would let you know!

15-1A & B	1	SPF 50-35,5000# @ 350 FPM SERVING 5 FRONT OPGS WITH 100'-0" NET TRAVEL	CAP881-82
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Thank you. The list is updated.