



To: All Prospective Bidders

From: Purchasing/DBE Department

Date: February 9, 2016

Subject: Inquiries and Responses

RFP#: 101-2016: Carpet, Tile, and Fabric Cleaning Services

### Inquiries and Responses:

1. Are we able to wear your own logoed uniforms, or do we need to obtain Music City Center logos for our Technicians?
  - a. The RFP mentioned that MCC approved logos only should be worn within the facility.  
**Yes - you may wear your company logo.**
2. Is there detailed square footage for the tile and wall fabric? **We can provide an estimated square footage but not detailed square footage. Fabric (estimate only)/ 60 meeting rooms at 400 sqft each. Tile (estimate only) 140,000 sqft.**
3. Is collaboration with other businesses required or encouraged? **Collaboration with DBE businesses is highly encouraged.**
4. Can you please provide the list of Certified DBE's in this scope of work? **Yes.**
5. How is determination made for each scheduled cleaning?
  - a. Manufacturer information provided with the RFP calls for Hot Water Extraction as the Restorative maintenance and Low Moisture for Interim cleanings. Tile and Fabric can be cleaned using Hot water extraction method. **Carpet must be cleaned using Low Moisture Encapsulation Method.**
6. What is the desired service method for tile and fabric? Hot Water Extraction? **Yes, Hot water extraction is the preferred method.**
7. Are fabric walls Fire Retardant? If so, will the fabric walls need to be reapplied? **No.**
8. Is there a specific method for Tile Cleaning? **Hot water extraction is the preferred method.**